

What makes this service different?

Using our expertise, we know what is available in Suffolk

Our trained team will be available to:

- Find information that you need at the time and in the way that you need it
- Answer any questions you have or help you find the answer
- Help you with understanding dementia and its treatments
- Advise on support that is available to you
- Let you know about how to get help locally
- Check your financial entitlements and help you get them!

Dementia Partnership for Suffolk

We are three organisations working together to improve the lives of people with dementia and their family carers



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Dementia Advisors

Call us: 01473 353055
email: dementia@ageuksuffolk.org



Working in partnership with



Dementia Advisor Service

Have you been told you have dementia and need some advice and guidance?

Are you caring for someone with dementia?

Do you know who to go to for help and advice?

We know that people with dementia and their families often struggle to get the advice they need and at the time they need it.

This service will provide advice and guidance to any Suffolk resident who has a diagnosis of dementia and their family carer.

Our Dementia Advisors are there to listen to the concerns and needs of each person and their family carer.

Our Advisors will provide advice and information tailored to each person to give them more choice and help them understand what services are available and how to get them.

How will this service help me?

If you have dementia or you are caring for someone who does, then a Dementia Advisor can help you by :

- being available after diagnosis and throughout your journey with dementia.
- having someone available at the end of a telephone or through personal visits to your home.
- helping to prevent situations deteriorating and responding to any concerns or problems quickly.
- enabling quicker access to benefits and support, so improving your ability to live independently.
- Enabling you to understand and manage the illness effectively, maintaining quality of life so you can live well, making informed choices for the future.

How can I access the Dementia Advisor Service?

If you or someone you care for has a diagnosis of dementia, please ring: **01473 353055**



If you do not have a diagnosis of dementia but are concerned about memory loss and would like more information and advice, please ring

**Suffolk Dementia Helpline
on: **01473 353350****

